

Collagenase NB products supplied by Nordmark directly!

For more than 15 years **Nordmark** Arzneimittel has been manufacturing all Collagenase NB products that are marketed and sold worldwide exclusively by **SERVA** Electrophoresis GmbH.

During this time, the fields of regenerative medicine and cell therapy have developed tremendously, resulting in changing requirements for both customer and supplier. To adapt to these changes and to support our Collagenase NB customers, Nordmark has decided to establish a new sales structure: **From 2018 onwards** Nordmark will be the direct supplier for SERVA Collagenase NB products with the **Nordmark Biochemicals** team as your direct in-house contact.

Manufacturing, service and supply from a single source!



From the same manufacturer:

- > Same product
- > Same quality
- > Same price
- > Same distribution network
- > Same product management team

Product management on site:

- > Direct communication channels
- > Improved service and support
- > Access to collagenase production
- > Close cooperation with quality management
- > Regulatory support in-house



Your reliable Collagenase NB partner

D. Baumeister
Managing Director Nordmark

Dr. M. Kurfürst
Managing Director SERVA

Your way to Collagenase NB products – Questions & Answers

Which products are affected?

The complete Collagenase NB and AF portfolio of research and GMP quality products will be supplied by Nordmark beginning January 1, 2018.

Which products can be ordered directly from Nordmark as of January 1, 2018?

Product	Cat. no.	Product	Cat. no.
Collagenase AF-1 GMP Grade	17457	Neutral Protease AF GMP Grade	30306
Collagenase NB 1 GMP Grade	17452	Neutral Protease NB GMP Grade	30303
Collagenase NB 6 GMP Grade	17458	Neutral Protease NB	30301
Collagenase NB 1 Premium Grade	17455	Neutral Protease High Active Grade	30302
Collagenase NB 8 Broad Range	17456	Collagenase N Reference Content	17463
Collagenase NB 5 Sterile Grade	17459	Collagenase N Reference Identity	17464
Collagenase NB 4 Standard Grade	17454	Anti-Collagenase Antibody	58050
Collagenase NB 4 G Proved Grade	17465	Anti-Collagenase Antibody, HRP	58051

Will there be any change in product quality or specification?

The product quality and specification will stay the same. There will be no change in product quality at all.

What will change in the ordering process?

Prepare your order as you always have, by using the same product codes and payment terms. Change the supplier from SERVA to Nordmark and send your order to Nordmark's order team.

Supplier's information	Order team
Nordmark Arzneimittel GmbH & Co. KG Pinnauallee 4 25436 Uetersen, Germany	E-mail: order@nordmark-biochemicals.com Phone: +49 4122 712 560 Fax: +49 4122 712 286

You will receive the order confirmation including the new invoice address from Nordmark.

What will change for me if I order by using a Collagenase NB distributor?

There will be no change for you. The distribution network remains the same.

Will there be a change in customer/distributor specific agreements?

If you have questions regarding your customer/distributor specific agreement, please contact the Collagenase NB product management team.

Who will be my contact for customer and technical support?

The Collagenase NB product management team will be the same.

For any support please contact us: collagenase@nordmark-biochemicals.com